

Citizens of the European Union – Hospitalizations /Visits at Rizzoli Orthopedic Institute

For European Union citizens different types of hospitalization are possible at the Rizzoli Orthopedic Institute:

1. Standard admission, standard hotel comfort
2. Standard admission, deluxe hotel comfort
3. Private admission, standard hotel comfort
4. Private admission, deluxe hotel comfort

To be admitted to the Rizzoli Orthopedic Institute the patient has to be examined by a specialist physician of the institute, considering that a patient can only be admitted after the recommendation of a physician from the institute (for the procedure see below).

The main characteristics of the different types of admission are represented in the following table.

	<i>Standard hotel comfort</i>	<i>Deluxe hotel comfort</i>
<i>Standard admission</i>	<p>1 - Standard admission, standard hotel comfort</p> <p><u>Hotel accommodation:</u> The patient is accommodated in rooms with 2 or 3 beds</p> <p><u>Medical treatment:</u> Surgery is performed by one or more doctors from the team of the ward chosen</p> <p><u>Cost:</u> By submitting forms E112 or S2, the cost is covered entirely by the patient's country of residence</p>	<p>2 - Standard admission, deluxe hotel comfort</p> <p><u>Hotel accommodation:</u> Deluxe comfort (class 1: in a room alone or with a companion; class 2: in a twin room)</p> <p><u>Medical treatment:</u> Surgery is performed by one or more doctors from the team of the ward chosen</p> <p><u>Cost:</u> By submitting forms E112 or S2 the basic cost of hospitalization is covered by the patient's country of residence. The patient is charged for deluxe hotel comfort</p>
<i>Private admission</i>	<p>3 - Private admission, standard hotel comfort</p> <p><u>Hotel accommodation:</u> The patient is accommodated in rooms with 2 or 3 beds</p> <p><u>Medical treatment:</u> Surgery is performed by the doctor chosen by the patient</p> <p><u>Cost:</u> The patient pays the cost of hospitalization (according to DRG) and private treatment from the medical team</p>	<p>4 - Private admission, deluxe hotel comfort</p> <p><u>Hotel accommodation:</u> Deluxe comfort (class 1: in a room alone or with a companion; class 2: in a twin room)</p> <p><u>Medical treatment:</u> Surgery is performed by the doctor chosen by the patient</p> <p><u>Cost:</u> The patient pays the cost of hospitalization (according to DRG), the private treatment from the medical team and deluxe hotel comfort</p>

1 - Standard admission, standard hotel comfort

Citizens of the European union can access the elective health treatment at the Rizzoli Orthopedic Institute via the **Forms E112 or S2**, released by the health authority of the country of origin. In that case the patients are treated as if they belonged to the National Health Service, that is they do not pay for hospitalization. The cost of hospitalization is directly charged to the country of residence through the procedures in force.

To access the standard hospitalization the patient should, after having been examined by a physician from the institute, submit, on arrival at Rizzoli, **Form E112 or S2** to the Office of Hospitalization where it is checked by the administration.

2 - Standard admission, deluxe hotel comfort

For patients from other countries who require standard hospitalization at Rizzoli, the institute can offer hospitalization "with deluxe hotel comfort" in a room with 1 or 2 beds and bathroom, television and telephone. In that case the patient will only be charged for the "deluxe comfort" (the basic hospitalization will be covered by the patient's country of residence).

For the standard hospitalization the choice of comfort is made by specific letter of request from the patient and according to availability to be checked during admission.

3 and 4 - Private admission (with or without deluxe hotel comfort)

In case of private hospitalization the patient can choose the physician or the team for the surgical operation. The patient who chooses this type of hospitalization is sent an estimate, including the following cost items:

- the fee of the physician or the team selected;
- percentage of the regional rate fixed for that clinical-surgical type of hospitalization (DRG);
- the cost of deluxe hotel comfort (if selected, see above) .

If a private physician or medical team is chosen without deluxe hotel comfort the patient is accommodated in a room of the ward (2-3 beds) where the selected physician works.

Medical exam and related treatment

Patients can be admitted to Rizzoli Orthopedic Institute only after the recommendation of a specialist physician of the institute. For this exam the patient can submit **Forms E112 or S2**. In that case the cost for the exam and/or tests (eg. diagnostic tests) will be charged to the country of residence, according to the regulations in force. **Form E112 or S2** applies nevertheless only for non private exams (not for Private Admission).

Patients must bring to the medical exam all clinical and radiological documentation in their possession. Depending on the outcome of the medical exam, if necessary, the patient will be included in the waiting list of the department to be called according to the institute's priority criteria.

Booking and cost of the non-private medical exam

For non-private medical exams (with **forms E112 or S2**) booking is done by phoning the following number, from Monday to Friday from 7.30 a.m. to 6.30 p.m. (Saturday from 7.30 a.m. to 0.30 p.m.):

800 884 888

for those calling from Italy

+39-051-4206294

for those calling from outside Italy

The cost of the medical exam is 23 Euro plus any diagnostic tests during the exam (27.80 Euro or more according to the examination). The fee must be paid directly to the hospital cashier on the day of the exam. Medical exams are carried out only in the morning.

Booking and cost of the private medical exam

For private medical exams booking is done by phoning the following number, from Monday to Friday from 8.00 a.m. to 3.00 p.m.:

199 121 980

for those calling from Italy

+39-051-4206294

for those calling from outside Italy

Private medical exams (characterized by the choice of the physician) are charged. The cost of the exams varies according to the physician chosen, from 60 to 250 Euro plus any diagnostic tests performed during the exam (27.80 Euro or more according to the examination). The fee must be paid directly to the hospital cashier on the day of the exam. Private medical exams are carried out only in the afternoon.

Payment

The patient must make the payment (according to the type of hospitalization 2, 3 or 4) for hospitalization, according to the type of treatment and hospitalization required, before entering the hospital. The payment must be made by bank credit transfer in Euro along with all the bank charges (also those of the bank-treasury of the institute):

TESORIERE DELL'ISTITUTO ORTOPEDICO RIZZOLI

UNICREDIT BANCA SPA BOLOGNA PUPILLI

BIC SWIFT: UNICRITB1PQ6

IBAN: IT46V0200802468000002849729

specifying "International bank costs will be borne by us".

Admission application

The citizens of countries belonging to the European Union can apply for private hospitalization at the Rizzoli Orthopedic Institute by contacting:

In Italian: Ufficio Prestazioni Economiche by phone

+39-051-6366427

from Monday to Friday from 9.00 a.m. to 1.00 p.m.;
by fax +39-051-6366221 or by e-mail presteco@ior.it

In English: Teleconsultation Office

+39-051-6366908

from Monday to Friday from 9.00 a.m. to 1.00 p.m.;
or by fax +39-051-6366221 or by e-mail presteco@ior.it

For information and estimates

For information concerning hospitalization and estimates contact the office of the Private Ward:

Mrs Carla Roda tel. +39 051 6366628 (from 9.00a.m. to 12.00p.m. Monday to Friday)
fax +39-051-6366140 (24/7) e-mail: segreteria.dozz@ior.it

English is spoken

List of European Union countries with form E 112 or S2

BELGIUM - BULGARIA – CROATIA - DENMARK (GREENLAND) - FRANCE (GUADALUPE - FRENCH GUYANA - MARTINIQUE - REUNION) – GREECE – IRELAND – LUXEMBURG - NETHERLANDS – UNITED KINGDOM - SPAIN (CANARIES - BALEARIC ISLANDS) – PORTUGAL – GERMANY – AUSTRIA – FINLAND – ICELAND – NORWAY – ROMANIA - SWEDEN – CYPRUS – ESTONIA – LATVIA – LITHUANIA – MALTA – POLAND - CZECH REPUBLIC – SLOVAKIAN REPUBLIC – SLOVENIA – HUNGARY. For several treatments form E112 also applies to SWITZERLAND